

Workshop 2

Patient involvement in projects: how project outcomes feed into policy development and advocacy

Facilitator: Juozas Galdikas (State Health Accreditation Agency Lithuania)

Rapporteur: Roxana Radulescu (EPF)



KEY MESSAGES

- EUNETPAS project – European Network Union for Patient Safety – all Members states, health professionals, stakeholders
- Lithuanian experience
 - Started setting up a Lithuanian Network on Patient Safety
 - New minister – push for patient safety
 - Revise the law : move from a Court system – to a more open culture on patient safety – claims resolved by administrative procedure



RECOMMENDATIONS

- Patients organisations to communicate with each other – have a united voice - a single strong message
- Continuity: do not get discouraged!
- Organise conferences, information days – about patient safety – change the culture
- INVOLVEMENT and responsibilities of all parties: health professionals, health managers, patients, etc
- Resources are important, but also GOOD WILL



RECOMMENDATIONS

- Promote the use and development of eHealth solutions to improve communication and avoid medical errors
- Lobby for using Structural Funds for patient safety actions
- Lobby for use of Public Health Funds – for patients' organisations specifically and for less complicated application procedures
- Commission's forthcoming Recommendations on Patient Safety and
- EUNETPAS project – an opportunity!

